<u>Claims</u>

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(Currently amended) A method of communicating with a user of a 1. 1 processor-based device over a network, the method comprising: 2 receiving by a first user a body-less electronic mail message, 3 processing body-less email messages that have a subject line and 4 5 lack a message body capable of receiving message content and email messages with a message body capable of receiving message content; 6 7 converting a synchronous communication between a first user and a second user into a body-less electronic mail message, the body-less 8 electronic mail message having a subject line and lacking a message 9 body capable of receiving message content, the subject line of the body-10 less electronic mail message containing at least one text message 11 transmitted during the synchronous communication; 12 receiving from the first user, while the first user has the body-less 13 electronic mail message selected, a command to initiate conduct 14 synchronous communications with [a] the second user; 15 16 converting, in response to the command from the first user, the 17

converting, in response to the command from the first user, the body-less electronic mail message into a synchronous communications format that includes each text message contained in the subject line of the body-less electronic mail message; and

initiating, in response to the command from the first user, synchronous communications between the first and second users to present each text message contained in the subject line of the converted body-less electronic mail message to the first and second users in the synchronous communications format.

2. (Original) The method of claim 1, wherein the subject line of the bodyless electronic mail message includes one or more other text messages

- taken from a subject line of a previous body-less electronic mail message.
- 1 3. (Original) The method of claim 1, wherein the subject line of the body-
- less electronic mail message includes one or more other text messages
- 3 taken from a chat conversation converted into a format of a body-less
- 4 electronic mail message.
- 4. (Original) The method of claim 1, further comprising receiving the body-
- less electronic mail message over the network, displaying the body-less
- 3 electronic mail message on a display screen as a line item in a mailbox
- 4 view, and displaying on the display screen an entire contents of the
- subject line when a cursor is positioned over a subject column of the line
- 6 item.
- 5. (Original) The method of claim 1, further comprising receiving the body-
- less electronic mail message over the network, displaying the body-less
- electronic mail message on a display screen as a line item in a mailbox
- 4 view having a column for the subject line, and displaying on the display
- screen a scroll bar arrow at one end of the subject line column, when a
- 6 cursor is positioned over the subject column of the line item, for
- 7 horizontally scrolling through the contents of the subject line.
- 1 6. (Original) The method of claim 1, further comprising inserting a
- delimiter into the subject line to separate the text message from a
- 3 previous text message currently included in the subject line.
- 1 7. (canceled)
- 1 8. (Canceled)
- 1 9. (Previously presented) The method of claim 1, further comprising

- displaying on a user interface a chat-like graphical window for engaging in the synchronous communications.
- 1 10. 32. (cancelled)
- 1 33. (Previously presented) The method of claim 1, further comprising giving
 2 the first user an option to reply to the received body-less electronic mail
 3 message with an electronic mail message having a message body.
- 1 34. (Previously presented) The method of claim 1, further comprising
 2 automatically generating a body-less electronic mail message when the
 3 first user chooses to reply to or forward the received body-less electronic
 4 mail message.
- 1 35. (Previously presented) The method of claim 34, further comprising
 2 automatically placing a delineator between a text message presently in
 3 the subject line of the body-less electronic mail message when the first
 4 user receives the body-less electronic mail message and a text message
 5 subsequently added to the subject line after the first user chooses to
 6 reply to or forward the received body-less electronic mail message.
- 1 36. (Previously presented) The method of claim 35, wherein the delineator includes a carriage return so that the text message subsequently added to the subject line appears on a new line within the subject line.
- 1 37. (Previously presented) The method of claim 1, further comprising automatically signing each text message in the subject line with an identity of an author of that text message.
- 1 38. (Previously presented) The method of claim 1, further comprising
 2 presenting to a user an option to choose between generating a body-less

3		electronic mail message and generating an electronic mail message with
4		a message body.
1	39.	(Previously presented) The method of claim 1, further comprising
2		preventing the first user from deleting content from the subject line of
3		the received body-less electronic mail message.
1	40.	(Previously presented) The method of claim 1, further comprising:
2		displaying the received body-less electronic mail message on a
3		display screen as a line item in a mailbox view; and
4		displaying an indicator in association with the line item to identify
5		the line item as a body-less electronic mail message.
1	41.	(Previously presented) The method of claim 1, further comprising:
2		receiving, by the first user, synchronous communications from the
3		second user;
4		receiving, from the first user, a command to initiate asynchronous
5		communications with the second user;
6		converting, in response to the command to initiate asynchronous
7		communications, the received synchronous communications into a
8		second body-less electronic mail message; and
9		transmitting the second body-less electronic mail message to the
10		second user over the network.
1	42.	(New) A method of communicating with a user of a processor-based
2		device over a network, the method comprising:
3		converting a first synchronous electronic communication into a
4		body-less electronic mail message, the body-less electronic mail message
5		having a subject line and lacking a message body capable of receiving
6		message content, the subject line of the body-less electronic mail

message containing at least one text message transmitted during the first synchronous communication;

receiving the body-less electronic email message by a user over the network; and

automatically converting, in response to a command from the user, the body-less electronic mail message into a second synchronous electronic communication.

43. (New) A method of communicating with a user of a processor-based device over a network, the method comprising:

converting a first body-less electronic mail message into a synchronous electronic communication, the first body-less electronic mail message having a subject line and lacking a message body capable of receiving message content, the subject line of the body-less electronic mail message containing at least one text message;

receiving the synchronous electronic communication by a user over the network; and

automatically converting, in response to a command from the user, the synchronous electronic communication into a second body-less electronic mail message, the second body-less electronic mail message having a subject line containing the at least one text message of the first electronic mail message and lacking a message body capable of receiving message content.